# Illinois Department of Human Services

CCAP Billing for May and June Centers and Licensed Homes

Grace B. Hou, Secretary

May 26, 2020

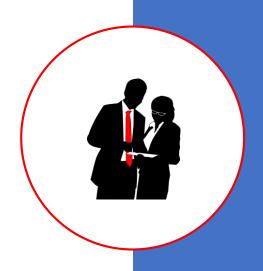






#### From IDHS

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- Kati Hinshaw
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- Mike Garner-Jones
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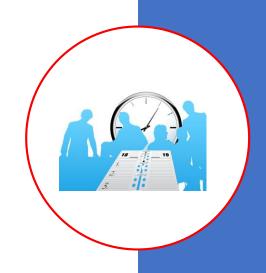






#### Housekeeping

- All attendees are in listen only mode.
- Questions can be submitted through the "Questions" box.
- A link to a recording of the webinar will be provided.







### Purpose of Webinar

- IDHS is presenting this webinar to:
  - Review some of the financial assistance that has been made available;
  - Provide information on how to deal with receiving funding thorough the Paycheck Protection Program (PPP);
  - Instruct providers how to bill the Child Care Assistance Program (CCAP) for May and June services.



#### Audience

- Child Care Centers operating as Emergency Child Care (ECC) providers.
- Child Care Centers who are closed due to DCFS licenses being suspended due to the COVID-19 Pandemic.
- Child Care Home providers who are caring for children as ECC providers who were licensed by DCFS (now caring for 6 or fewer children as ECC providers).
- Child Care Home providers who are not caring for approved CCAP children due to the stay at home order.
  - there is a separate webinar for license exempt homes and that this webinar is NOT targeted to them.



### Survey/Questions

- We ask all CCAP provider to Complete the survey at https://fasurveyccap.inccrra.org/
  - This will help IDHS gather information to use when making future decisions on how to assist child care providers.
    - Please provide current, accurate information.
    - It has no bearing on the exemption form.
- Please submit all questions/comments/concerns to <u>DHS.CCAP.PPP@illinois.gov</u>
- Follow us at <a href="https://www.facebook.com/lllinoisCCAP/">https://www.facebook.com/lllinoisCCAP/</a>



#### Please Refer to:

"GUIDANCE FOR CCAP BILLING CERTIFICATES (Issued May 15, 2020)" memo.

"COVID-19 Attendance Exemption Form Centers & Licensed Homes (Version 2, Issued May 2020)"

- Mailed later this week
- Emailed on 5/22/20
- Posted on these web sites:
  - IDHS
     https://www2.illinois.gov/sites/OECD/Documents/Centers%20and%20Licensed%20Homes.pdf
  - CCR&Rs
  - INCCRRA
  - IllinoisCCAP Facebook



## Centers and Licensed Homes COVID-19 Assistance

- On March 17, 2020, IDHS issued the Temporary Attendance Exemption Policy before Federal Relief funds were made available through the Coronavirus Aid, Relief and Economic Security Act (CARES).
- On April 6, 2020 the Paycheck Protection Program (PPP) was made available through CARES.



## Centers and Licensed Homes COVID-19 Assistance

- A second round of funding was made available on April 27, 2020 and applications will be accepted until funds run out.
  - Some providers have applied for this funding and we greatly appreciate it.
- Every federal dollar that comes through these resources reduces the dependence on state funds.
- Our goal is to use all available federal funds first and then turn to state resources to keep you funded.



- IDHS sent a letter to all community providers regarding the federal relief funds.
- Our letter was intended to inform providers that they can't use both CCAP and PPP to pay for the same expenses.
- If providers are open and providing emergency care, CCAP will continue to pay for approved services.



- If providers are claiming the attendance exemption, they are also being paid for services they are not providing due to program closure or low attendance.
- If necessary, we are asking providers to adjust the days of care for services they are not providing to account for any overlap with PPP funds.
- This will help providers avoid being paid twice for the same expenses.
- Please note that CCAP funds can be used for any expenses.
  - Providers are not limited to using them for staff salaries.



- If providers received PPP funds:
  - IDHS will pay providers for the approved care they provide in May and June that are not covered by PPP;
  - IDHS will pay providers for the care they provide in May and June if they are open and providing CCAP services as an Emergency Child Care provider.



- Providers may need to make an adjustment in their billing certificate if they are billing IDHS for CCAP services that were <u>not</u> provided because:
  - The program is closed or,
  - The program is open and had low attendance (below 80% of CCAP eligible days)
    - For Centers, 80% attendance is based on total attendance for all CCAP children approved for care with the Center.
    - For Homes, 80% attendance is based on total attendance for all children within a single CCAP family approved for care with the Home.



- Providers cannot use two sets of funds (PPP and CCAP) to cover the same expenses.
- IDHS will not ask providers how much they received in PPP funds but they should consider the following before submitting the CCAP billing certificate to the CCR&R:
  - What are the average monthly expenses for the program?
  - What percent of the average monthly expenses are covered by CCAP payments?
  - How much is the program getting through PPP and for what time period?
  - Should adjustments be made to the CCAP billing certificates so payments are not duplicated, and if so by how much?



- The guidance is the same for loans that providers plan to repay as those that will be forgiven by the PPP.
  - In either situation the provider can't use two sets of funds (CCAP and PPP) to pay for the same expenditures twice.



\$60,000 Expenses

-\$30,000 PPP loan funds

\$30,000 Balance of Expenses

\$40,000 Avg CCAP income

(\$10,000) Reduce CCAP bill

\$30,000 Apply to expenses

- PPP funds are used for expenses first.
- There is a balance of \$30,000.
- CCAP usually brings in \$40,000 monthly.
- Provider needs to be reduced CCAP billing by \$10,000 or 25% to cover the balance of expenses.



- This can be done in 2 ways:
  - by not billing for some approved children
    - billing for 0 days attended for enough families to equal 25% of total monthly billing, or;
  - by reducing eligible days as needed,
    - if there 20 eligible FT days, bill for 15 days in the attended column.
    - If there are 18 eligible FT days, bill for 13 FT and 1 PT in the attended column



\$20,000 Expenses
-\$5,000 PPP loan funds
\$15,000 Balance of expenses
\$10,000 Avg CCAP income
\$5,000 Balance of expenses

- PPP funds are used for expenses first.
- There is a balance of \$15,000.
- CCAP usually brings in \$10,000 monthly.
- No adjustment is needed since CCAP doesn't exceed the balance of the expenses.
- Provider may bill CCAP for all eligible days.



\$10,000 Expenses

-\$10,000 PPP loan funds

\$ 0 Balance of expenses

- PPP funds are used for expenses first.
- There are no remaining expenses.
- Provider should not submit a CCAP bill since there are no remaining expenses after the use of PPP funds.



- Pandemic Unemployment Assistance (PUA) became available beginning May 11.
- If a provider is not providing care, they may want to apply for PUA rather than claim an attendance exemption for CCAP services if they are a:
  - a sole proprietor,
  - independent contractor,
  - self-employed (primarily licensed and license-exempt home providers)
- If a provider is receiving PUA because they are not providing child care, they will not be able to bill CCAP.



# If your program received a federal Paycheck Protection Program (PPP) forgivable loan and you were closed or had low attendance do the following:

- Complete the attendance exemption form (Version 2, Issued May 2020).
  - This will certify that the provider is not billing the State (CCAP) for the same expenses that are covered by the PPP federal relief funds.
- Write the number of days that are being billed for each child on the certificate after any needed adjustments have been made.
  - Providers should make a note on the certificate if they are requesting payment for additional days not authorized on the certificate based on the child's attendance for the month.
    - For example, if the child was originally approved for 15 FT days, but attended for 20 FT days due to a change in the parent's work schedule.



# If your program received a federal Paycheck Protection Program (PPP) forgivable loan and you were closed or had low attendance do the following:

- Staple the attendance exemption form to the Child Care Certificate Report and mail them to your CCR&R.
- If a provider sends certificates to more than one CCR&R, they should send all certificates to the CCR&R that would normally get the most certificates.
  - Look for the return CCR&R at the bottom of each certificate
- The CCR&R will process the certificates based on the number of days the provider has reported on the certificate for each child and will reach out to the provider if they have questions about your completed attendance exemption form or billing certificate(s).



# If your program received a federal Paycheck Protection Program (PPP) forgivable loan and you were closed or had low attendance do the following:

May and June Payments entered through the Telephone Billing System (IVR) (Homes only):

- If a provider is making an adjustment due to PPP they should not enter billing through the IVR telephone payment system.
- Please send all certificates and their Attendance Exemption form to a CCR&R for processing to ensure they are entered properly.



# If your program did not receive a federal Paycheck Protection Program (PPP) forgivable loan do the following:

- Complete the attendance exemption form if the program had less than 80% attendance for CCAP children.
- Indicate whether the program is currently open and providing emergency child care services or if it is closed
- Complete the attended days for each of the children listed on the billing certificate
  - Providers will be paid for all eligible days if they submit the attendance exemption form.



# If your program did not receive a federal Paycheck Protection Program (PPP) forgivable loan do the following:

- Staple the attendance exemption form to the Child Care Certificate report and mail to the CCR&R.
  - Make sure an attendance exemption form is attached to each certificate.
- If the exemption form is not sent with the certificates, only the attended days will be paid.



# If your program did not receive a federal Paycheck Protection Program (PPP) forgivable loan do the following:

May and June Payments entered through the Telephone Billing System (IVR) (Homes only):

- If the program attendance was 80% or more of eligible days, please enter the number of eligible days as attended on the IVR system.
  - Retain your certificate for 5 years
  - Nothing needs to be sent to the CCR&R
- If the program attendance was less than 80% of eligible days:
  - Enter the number of eligible days as attended on the IVR system.
  - Write the actual number of attended days on your certificate.
  - Write "ENTERED ON IVR" on the certificate.
  - Staple the attendance exemption form to the Child Care Certificate Report and mail them to your CCR&R.



### COVID-19 Attendance Exemption Form Centers & Licensed Homes

- REQUESTED FOR THE MONTH OF: May 2020
- Provider name as listed on the CCAP Certificate: Best Child Care
   Ever
- CCMS ID (If your Provider ID is less than 15 digits, please add "0"s to the beginning until 15 digits are reached): <u>00345-67891-23456</u>
- Person Completing Request: <u>Jane Public</u>



### COVID-19 Attendance Exemption Form Centers & Licensed Homes

#### Please check all that apply:

- I have received a PPP Loan. I have adjusted my billing certificate to account for the funds. Please pay only the days as indicated on the billing certificate.
- I have not received a PPP Loan.
- I have applied for Pandemic Unemployment Assistance.



### **COVID-19 Attendance Exemption** Form License Exempt Homes

#### Reason for Requesting an Attendance Exemption:

Program Closure

Dates of Closure: <u>5/1/20 – 5/31/20</u>

Low attendance due to pandemic. Dates of low attendance: 5/1/20 <u>- 5/31/20</u>



### **COVID-19 Attendance Exemption Form Centers & Licensed Homes**

#### **Certification:**

I certify this is a true and actual accounting of the monthly attendance for my program and I understand that by requesting full payment for eligible days of care I agree to pay my staff for all scheduled work hours, regardless of closure or reduction in services.

Signature of Authorized Representative: **Jane Public** 



# **COVID-19 Attendance Exemption Form Centers & Licensed Homes**

IDHS works cooperatively with the Department of Employment Security and may validate receipt of unemployment compensation. Funds obtained through a false certification will be subject to investigation and recoupment and may result in termination from participation in the Child Care Assistance Program.

Please fully investigate the federal emergency relief funds available to individuals and small businesses. This includes expanded unemployment benefits, emergency grants, forgivable loans, and refundable tax credits. It may be more beneficial to you than claiming the attendance exemption. More information can be found here:

https://www2.illinois.gov/sites/OECD/Pages/Resources-for-Providers.aspx.



### **Key Points**

- Providers who receive PPP funding are not disqualified from CCAP funding.
- If a program did not receive PPP, they will not need to decrease CCAP billing.
- DHS will not be making any adjustments to what is submitted on certificates.



### **Key Points**

- Providers should make adjustments to CCAP billing ONLY if CCAP payments would duplicate PPP funds.
- Some providers may only have applied for PPP for private pay families since CCAP was offering attendance exemptions.
  - In these cases, no adjustment is needed to the CCAP billing.
- If providers claim the attendance exemption, they are also being paid for services you are not providing.
  - This portion of the payment is commonly referred to as "retention" payments.



### **Key Points**

- The "GUIDANCE FOR CCAP BILLING CERTIFICATES (Issued May 15, 2020)" memo will apply
  - For services provided in May which are billed for in June, and
  - For services provided in June which are paid for in July.
- Payments will not be delayed if the on-line survey is not completed.



#### Please Refer to:

GUIDANCE FOR CCAP BILLING CERTIFICATES (Issued May 15, 2020) memo.

COVID-19 Attendance Exemption Form Centers & Licensed Homes (Version 2, Issued May 2020)



### Survey/Questions

- We ask all CCAP provider to Complete the survey at https://fasurveyccap.inccrra.org/
  - This will help IDHS gather information to use when making future decisions on how to assist child care providers.
    - Please provide current, accurate information.
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#### Thank You for Attending

























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